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HPE
POINTNEXT

STI INFOTECH
PRIVATE LIMITED
(Formerly SYSTEM TECH)

REDINGTON



HPE Campus Care – Enterprise support for your intelligent edge devices

HPE Campus Care

HPE Campus Care provides you the required advice and support to manage and operate your HPE Aruba mobile campus network environment. As an optional extension of HPE Datacentre care, mutually agreed reactive and proactive services can be added in scope of work.

Services which can be included in Scope of Work of HPE Campus Care



Assigned account team – the support team which knows your environment



Enhanced call handling and critical event management



Performance of a network health check on covered network products



Technical Specialist works onsite to profile and analyze the network



Pre-installed network monitoring tool is reviewed



Preconfigured performance reports are analyzed for possible trends



Report outlining key findings and recommendations is provided



Wireless capacity analysis service is performed



Review of key performance data remotely from the Aruba AirWave management tool



Recommendations are made for further optimization of receivers and APs



Report on software defined network (SDN) environment



Guest policy configuration available as an extra feature support

For more details, please [Click Here](#)