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HPE
POINTNEXT

STI INFOTECH
PRIVATE LIMITED
(Formerly SYSTEM TECH)

REDINGTON



**HPE Datacentre Care
Operational Support
Services -The Next
Generation Operations
Management**

**Deliverables of HPE Datacentre Care
Operational Support Services**

24x7 Remote Monitoring & management of multi-vendor IT environment

Includes IT operations and management of IT infra, network and database

Integrated monitoring tool included as SaaS

Remote monitoring service can be offered as standalone service

Customizable to suit your unique service requirements like select routine tasks can be out tasked to HPE

Operations and complex admin activities can be out tasked to augment your IT resource skills

Optionally onsite resources & customized service can be included based on requirement

As building block of HPE Datacentre care, offers integrated product and operations support if needed

Benefits of HPE Datacentre Care- Operational Support

37% Reduced Incident Management

24/7 Contractual committed response time

80% Reduced time spent managing vendors

100% Transparent cost of Operations

28% More efficient datacentre management operations



Reduced attrition of key knowledge resources



Helps customers focus more on innovation projects

For more details, please [Click Here](#)