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HPE
POINTNEXT

STI INFOTECH
PRIVATE LIMITED
(Formerly SYSTEM TECH)

REDINGTON



Simple, Affordable &
Scalable Support

Foundation Care

HPE Foundation Care Service is comprised of comprehensive hardware and software services aimed to help increase the availability of your IT infrastructure. With HPE Foundation Care, you can reduce the time spent on troubleshooting, monitoring, and remediating while ensuring availability within limited budgets and resources.

Key Components of HPE Foundation Care

Reduce Complexity | Minimize Downtime | Connect Securely

Hardware Support

- Onsite hardware support
- Exchange service for select devices
- Access to firmware updates
- Replacement parts
- Collaborative software support for x86 servers

Software Support

- Access to technical resources
- Software operational support
- Software documentation updates
- Where applicable, access to licenses and updates

Optional Features

- Defective media retention
- Comprehensive defective material retention

Choose the Response Level Matching your IT and Business Needs

HPE Foundation Care Call to Repair (CTR) Service

HPE Foundation Care 24x7 Service

HPE Foundation Care Next Business Day (NBD) Service

For HPE Networking:

HPE Foundation Care 4 Hour Exchange Service

For HPE Networking and Edgeline 10/20 servers:

HPE Foundation Care Next Business Day Exchange Service

For more details, please [Click Here](#)