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HPE
POINTNEXT

 **STI INFOTECH**
PRIVATE LIMITED
(Formerly SYSTEM TECH)

 **REDINGTON**



**Personalized,
Proactive, Simplified**
Get connected to stay in control

Proactive Care

HPE Proactive Care offers high-value proactive support services that help improve the availability and stability of industry-standard, converged, and virtualized environments. Proactive support services are designed to help prevent problems before they occur and to resolve problems rapidly when they do occur.

Derive optimal value for your IT investments

Integrating both proactive and reactive elements to help :

Prevent problems before they occur

Tailored reports, expert reviews and recommendations for :

- Proactive System scans
- Firmware/patch analysis
- Incident/Trend analysis



Solve problems faster

- 24x7 monitoring
- Pre-failure alerts
- Fast, accurate problem detection
- Automated call logging parts dispatch
- Enhanced call handling



Stay informed and in control

- Personalized dashboard
- Global knowledgebase
- Community of Experts (HPE, partners, peers)

Benefits of Proactive Care

Achieve up to **77% reduction in down time**, near **100% diagnostic accuracy** and a **single consolidated view** of your environment

- Tailored proactive reporting and expert advice
- Fast and easy resolving of problems with the help of TSS
- Cost effective technical support
- Improved efficiency driving greater innovation and growth

For more details, please [Click Here](#)